University of Ljubljana

FACULTY OF ECONOMICS

The Learning Teacher Network's 10th International Conference Zagreb / Croatia, April 16–18, 2015

Innovation for Development in Learning and Sustainability

# PEOPLE WITH SPECIAL NEEDS IN THE FOREIGN LANGUAGE CLASSROOM: German for Beginners at the Tertiary Level



### CONTENTS

- New role for tertiary-level teachers
- Target groups (dyslexia, TBI / ABI)
- Theoretical background
  - Medical view (characteristics and symptoms)
  - Educational aspect (problem areas)
- Model (Business German for Beginners at FELU, 2010–2014)



## NEW ROLE FOR TERTIARY-LEVEL TEACHERS

- Increasing number of students with special needs (FELU: 30 per academic year)
- Challenge for the faculty
- The new role for university foreign language instructors:
  - not commonly accepted
  - lack of proficiency in dealing with these students
  - highly demanding: extra work / time / energy



interdisciplinary approach





## TARGET GROUPS: Dyslexia and TBI / ABI

- Experiences in the classroom (2010–2014):
   Business German for Beginners
- Significant number of students with
  - ➤ DYSLEXIA (1–4 per group)
  - TBI (Traumatic Brain Injury) orABI (Acquired Brain Injury) (at least 1 per group)
- Major problem: LEARNING A FOREIGN LANGUAGE



### DYSLEXIA

#### In numbers (BDA, British Dyslexia Association):

- 5–10% of population (EU)
- over 1 million in higher education
- 30% diagnosed during the study (!)

#### No single definition:

- a phonological deficit; difficulty with phonemic awareness
- a lifelong condition
- independent of: intelligence
  - effort
  - support
  - socioeconomic status

"... a difference in acquiring reading, spelling and writing skills, that is neurologic in origin..." (BDA)



### DYSLEXIA: SYMPTOMS

- Impairment of working memory
- Problems with sound processing and interpretation
- Difficulty in language acquisition
- Difficulties with: symbols (Roman numerals, spelling, etc.)
  - relationships
  - sequences
  - layouts
- Problems with: spatial coordination (left, right, up, down)
  - visual processing
  - maintenance of visual image (a letter /
  - word / sequence)
- Planning and organization (time / materials / processes)
- Irregular energy levels (rapid fatigue, slowness)



### TBI / ABI

- TBI: Traumatic Brain Injury
  - open head injury,
  - penetrating trauma,
  - brain concussion, etc.

Secondary: - bleeding inside the skull, brain swelling, etc.

ABI: Acquired Brain Injury: Anoxia

Hypoxia

Mechanical problems with breathing:

- respiratory failure (at delivery!),
- cardiac arrest, stroke,
- rapid drops in blood pressure,
- effect of drugs / poisoning-CO)



#### TBI /ABI: SYMPTOMS

- Memory problems
- Problems with language acquisition (reading, writing)
- Visual disturbances
- Poor concentration
- Attention deficits
- Mood swings, depression, frustration

.....

Symptoms: SUBTLE

DELAYED → late diagnosis or lack of it

Recovery: uncertain



## TARGET GROUPS: SIMILARITIES IN GENERAL

- Medical aspect: symptoms
  - late diagnosis / lack of it
- Educational aspect:

#### **COMMON PROBLEM AREAS in:**

- Lectures: participating, taking notes
- Studying: reading / understanding of longer texts
  - writing essays
  - learning a foreign language
- Examinations:
  - retrieving the learned information
  - reproducing it in writing



## PROBLEM AREAS IN LEARNING A FOREIGN LANGUAGE

- Metalinguistic competence (instructions)
- Metacognitive competence (grammar)
- Lexical level: technical vocabulary
- Syntax and Pragmatics: reading comprehension
- Evaluation



## MODEL

- Diagnosis
- Program
- Support:
- psychological
- > sensory
- > cognitive



### DIAGNOSIS

#### A diagnostic interview

(private, informal, before the start of the course):

- good teacher-student relationship
- reducing psychological barriers → 50% of success
- student's profile:
  - strengths and weaknesses (in daily life, during previous education)
  - ✓ linguistic problem areas
  - ✓ self-esteem
  - ✓ perceptual preference



### **PROGRAM**

#### An individual work plan:

- ✓ Clear goals (WHAT?)
- ✓ The given time periods (BY WHEN?)
- ✓ The learning paths and adaptation strategies
  (HOW?)

Students will build on their disability in such a way that their difficulty becomes their asset.



### SUPPORT AND ACCOMODATIONS

- Psychological
- Sensory
- Cognitive



### PSYCHOLOGICAL SUPPORT

- ✓ An optimistic and positive attitude
- ✓ Immediate, ongoing feedback
- ✓ Continuous contact
- √ Flexibility



#### SENSORY SUPPORT

#### MULTI-SENSORY LEARNING

- Graphic organizers:
  - optically adjusted materials
  - highlighted keywords
- Auditory measures:
  - recording of lessons
  - speech-to-text software
  - speaking: slowly, clearly, loudly
- Spatial anchoring
  - Position in the classroom
  - Language-level-specific areas at home: a room for grammar rules etc.
- Minimization of external stimuli



#### **COGNITIVE SUPPORT**

- Teaching material in <u>simplified form</u>:
  - in brief and direct terms (instructions!)
  - omit: non-essential details double negatives, etc.
- Small steps
- Extra time
- Constant repetition in short intervals

(Charlann S. Simon: Dyslexia and learning a foreign language: A personal experience. Annals of Dyslexia, Baltimore, 2000.)



## LANGUAGE LEVEL-ORIENTED SUPPORT

**Problematic areas** in learning a foreign language (German):

- Metalinguistic competence (instructions)
- Metacognitive competence (grammar)
- Lexical level: specialized vocabulary
- Syntax and pragmatics: reading comprehension
- Evaluation



## LANGUAGE LEVEL-ORIENTED SUPPORT

#### Metalinguistic competence (Problems with instructions)

Use the student's native language.

Offer blocks of similar exercises.

Stress the visual appearance of the instructive text.

#### Grammar

Keep rules on ONE sheet.

Avoid sequences.

Provide as many example sentences as possible.

Avoid metalinguistic categories.

Use visual patterns.



## LANGUAGE LEVEL-ORIENTED SUPPORT

#### Specialized vocabulary and reading comprehension

Use <u>separate</u> steps (teach pronunciation and writing separately)

Provide: Key vocabulary (glossaries)

Study guides

Authentic texts

Teach: Using Keywords (W-Questions)

Skipping the not-understandable words

Guessing the meaning

Considering the text as a whole

Motivate: Not to give up ⊚!





## LANGUAGE LEVEL-ORIENTED SUPPORT

#### Testing and evaluation

Adjustments: visual

time flexibility

#### Types of measuring:

- ✓ written exam
- ✓ written with assistance
- ✓ oral answering test questions
- ✓ portfolio
- ✓ Informal: continuous observation / notes



#### CONCLUSIONS

#### Framework for a model:

- Self-diagnostics
- Objective introspection
- Adopting learning strategies and accommodations

optimal combination of learning styles working method insight into systems as such

enable students to cope with demands (not only linguistic) in their future professional lives

